

## NetIQ PRODUCTS AND SOLUTIONS



### **Knowledge-Based Service Assurance from NetIQ**

As a leading provider of integrated systems and security management solutions, NetIQ gives you the knowledge to ensure that your enterprise is secure, compliant, available and performing.





## Empower IT with Knowledge-Based Service Assurance

At NetIQ, we understand your need to ensure operational integrity, better manage services and risk and ensure policy compliance. Our unique Knowledge-Based Service Assurance strategy literally embeds intelligence into the software, enabling you to assure the highest levels of service for your most critical enterprise applications. Uniquely integrated in a four-tiered building-block approach, NetIQ's products deliver value across these core IT disciplines:

**Risk Management**—Measure the risk of service interruptions and security breaches before they occur and automate protection and response.

**Policy Compliance**—Establish policies and SLAs along with automated processes and procedures for handling service interruptions and policy exceptions.

**Service Management**—Align and monitor key performance indicators with internal and external customer needs and explicit compliance requirements.

**Operational Integrity**—Instrument, monitor and protect performance, availability and security and routinely assess the state of system configuration.

Working across these four disciplines, NetIQ's compelling, best-of-breed solutions for Security Management, Configuration & Vulnerability Management, Performance & Availability Management and Operational Change Control enable you to apply distinct, but interrelated service assurance processes, to effectively manage your IT environment.

### SECURITY MANAGEMENT

NetIQ's Security Management solutions give you the knowledge you need to ensure protection against and response to security threats by reducing the time required to identify and resolve security incidents.

NetIQ Security Management solutions assure services within your enterprise to:

- Continuously monitor for enterprise security threats
- Correlate security events from multiple sources
- Detect and report violations and preserve audit trails
- Ensure the containment, forensics and resolution of security incidents

**NetIQ's Security Management solutions include:**

**NetIQ Security Manager™** consolidates event management of your best-of-breed security products into a central security console, enabling real-time notification, automated response, log analysis and workflow management for suspicious activities.

**NetIQ Security Solution for VoIP** enables companies using Cisco IP Telephony to both monitor the performance and availability of their VoIP environments and to detect VoIP security threats on a real-time basis, by correlating security events and logging them for audit purposes and further analysis.

### CONFIGURATION & VULNERABILITY MANAGEMENT

NetIQ's Configuration & Vulnerability Management solutions give you the knowledge to effectively and efficiently address security configuration and vulnerability issues. Our solutions allow you to reduce vulnerabilities, manage risk, remediate threats and protect the enterprise.

NetIQ's Configuration & Vulnerability Management solutions work across the four key IT disciplines that assure services to:

- Identify vulnerable and exploited systems
- Ensure IT security policies are being met
- Assure current configurations are in line with corporate standards
- Quantify, document and remediate risk

**NetIQ's Configuration & Vulnerability solutions include:**

**NetIQ Vulnerability Manager™** provides a fully integrated solution across a broad range of platforms, providing enterprise-class compliance for policies and standards, vulnerability identification and remediation of non-compliant configurations, services and user accounts.

**NetIQ® Risk and Compliance Center solution** aligns security metrics gathered from your IT systems to demonstrate compliance with IT-related policies and regulations and displays them in a customizable dashboard.

## PERFORMANCE & AVAILABILITY MANAGEMENT

NetIQ's Performance & Availability Management solutions assure that service level commitments, end-user expectations and overall performance and availability objectives are met by helping you move your IT organization from the traditional systems management practice of monitoring individual IT elements to mapping the interdependencies and managing the elements as a single complete service.

NetIQ Performance & Availability Management solutions align your IT operations with business priorities and optimize the delivery of IT-based business services:

- Manage the performance and availability of your critical business systems
- Monitor service levels and assure end-user service delivery
- Detect and report on violations, as well as preserve audit trails
- Measure the risk of service interruptions and SLA deficit

**NetIQ's Performance and Availability solutions include:**

**NetIQ AppManager Suite**<sup>®</sup> enables IT organizations to meet their service level commitments while maximizing staff efficiency. Industry-leading components of the AppManager Suite provide deep diagnosis, advanced analysis and reporting, and IT performance management across Windows, Unix and Linux systems and applications. Key components of the suite include:

**NetIQ<sup>®</sup> Analysis Center**<sup>™</sup> enables improved IT service delivery with extensive levels of visibility and analysis of both service and security management activities.

**AppManager<sup>®</sup> Performance Profiler** continuously profiles an environment's changing characteristics, automatically managing monitoring thresholds and sending trusted alerts when it detects abnormal behavior.

**AppManager<sup>®</sup> Diagnostic Console** provides a central, easy-to-use console for viewing and managing critical server and application resources across the enterprise.

**Vivinet<sup>™</sup> Assessor** and **Vivinet<sup>™</sup> Diagnostics**, which in conjunction with **AppManager for VoIP** modules, provide a complete solution for managing VoIP services from pre- through to post-deployment.

## OPERATIONAL CHANGE CONTROL

NetIQ's Operational Change Control solutions enable IT organizations to successfully control, manage and audit operational changes to their servers, Active Directory and Group Policy with unprecedented levels of accountability.

These solutions enable you to meet IT compliance and operational integrity needs in the most cost-effective manner by delegating access control and managing changes, as well as alerting and reporting on change activities.

NetIQ's Operational Change Control solutions help customers:

- Gain understanding and control over operational change
- Meet regulations and policies
- Assure operational integrity

**NetIQ's Operational Change Control solutions include:**

**NetIQ Change Administrator**<sup>™</sup> provides authorized, delegated, change control and highly configurable, time-based, task-specific permissions for servers, allowing organizations to control and manage server changes while assuring compliance and operational integrity.

**NetIQ Change Guardian<sup>™</sup> for Active Directory** delivers policy compliance, auditing and change monitoring for Active Directory.

**Security Administration Suite** delivers secure and efficient administration of your Windows infrastructure to dramatically decrease your workload and administrative costs.

**Directory and Resource Administrator**<sup>™</sup> provides advanced delegation and robust, policy-based administration capabilities that improve the efficiency of your Windows environment and assists you in meeting regulatory requirements.

**NetIQ Group Policy Administrator**<sup>™</sup> is the industry's leading solution for planning, managing, troubleshooting and reporting on Group Policy.

**NetIQ Group Policy Guardian**<sup>™</sup> delivers complete real-time monitoring and alerting for Active Directory Group Policy, enabling you to quickly identify, verify and track Group Policy changes while capturing changes in an auditing database.

**NetIQ Group Policy Suite** provides an end-to-end solution for managing Group Policy as well as taking the Group Policy settings down to the desktop level.





## KNOWLEDGE-BASED SERVICE ASSURANCE FROM NETIQ

NetIQ's Knowledge-Based Service Assurance provides the essential elements you need to meet service assurance needs by:

- Integrating both systems and security management products—most other solutions do one or the other
- Addressing the needs of the entire organization, including scalability, performance and heterogeneous platform expertise that extends beyond Windows systems management
- Providing best-of-breed, award-winning products that are easy to use and easy to deploy yet can be integrated in a modular fashion
- Embedding knowledge and best practices that allow you to better utilize skilled resources as well as to retain core know-how

**With NetIQ, you know your enterprise is secure, compliant, available and performing.**



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