



### The Organization

HDFC Ltd.,  
Mumbai, India  
[www.hdfcbank.com](http://www.hdfcbank.com)

### The Challenge

Legacy solution was ineffective

- URL filtering only protected against known threats
- Maintaining AV signatures was difficult and did not protect against advanced threats such as botnets

### The Zscaler Difference

- Reduces cost and complexity
- Advanced threat protection
- Granular policy controls
- Real-time reports

*“Zscaler enables HDFC to protect its IT infrastructure against newer and dangerous threats arising from botnets, Web 2.0 applications, and malicious active content, in addition to traditional Anti-Virus. Advanced security technology, mobile user protection, and the ease of administration by not having to deploy and manage appliances were among the most compelling reasons we selected Zscaler.”*

- **Arivazhagan**  
Senior General Manager of IT  
HDFC Ltd.

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Founded in 1977, HDFC Ltd. is India’s largest home mortgage company with over 3 million customers. It has headquarters in Mumbai, India and branches all over the world.

### The Challenge

The primary goal while evaluating web security solutions was to find a new, more efficient way to secure HDFC’s web traffic against the constantly changing threatscape. Ease of management was also a key consideration given HDFC’s large geographic footprint.

HDFC’s legacy solution scanned web traffic from all branches through a central gateway located at their head office. At this central point, on-premise appliances scanned traffic for known malicious URLs and viruses only. This solution was difficult to maintain as it required significant investments in terms of time, manpower and technology. It was also not cost effective to backhaul traffic from all locations to a central point. Moreover, advanced web borne threats and those arising from increasing usage of Web 2.0 applications were not being scanned effectively by the legacy solution.

### The Zscaler Difference

Upon adopting Zscaler’s cloud based web security solution, HDFC now provides comprehensive, policy based security to all users – on any end user device, from any location. HDFC forwards web traffic from its gateway to the Zscaler cloud service and enforces policies seamlessly using Active Directory Group Policy.

#### **Reduces cost and infrastructure complexity**

The cloud solution provides efficiencies in terms of costs and management. HDFC administrators now spend less time and money managing their web security infrastructure and proxies.

#### **Protects against advanced threats**

The Zscaler solution protects HDFC’s users against a wide range of known malware as well as advanced threats such as malicious active content, botnets, and phishing attacks.

#### **Granular and intuitive policy management**

The service enforces granular, user based policies for Web 2.0 applications as it scans every byte of data in real-time. In addition, Zscaler categorizes millions of URLs into 90 categories. This helps HDFC block categories which violate its Acceptable Usage Policy, while allowing categories which meet its business requirements.

#### **Real-time consolidation and correlation of logs**

Zscaler provides HDFC with full visibility of its security posture through a visual dashboard and powerful, consolidated reporting, backed by Zscaler’s cloud based log infrastructure.

According to HDFC Senior General Manager, “Our biggest return on investment from the Zscaler solution has been security and a sense of comfort that the organization’s network and users are being protected.”

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